

Volunteer Code of Conduct

- 1. Volunteers relate to contributors, other volunteers and staff members in a warm and friendly manner, and are courteous at all times.
- 2. We do not tolerate verbal or physical abuse.
- 3. Volunteers accept supervision from staff management.
- 4. Volunteers contact staff members immediately with problems.
- 5. Volunteers respect the confidential nature of client information.
- 6. Volunteer safety is very important to us, volunteers are responsible to exercise reasonable care, and to use accepted safety precautions in carrying out assigned duties.
- 7. GiftsToGive is a drug-free environment. Drugs are allowed only with a written doctor's prescription. Any volunteer considered to be impaired will be asked to discontinue volunteer services immediately, and will not be allowed to return.
- 8. Volunteers are to dress appropriately for work in a warehouse and to exhibit proper decorum.
- 9. Volunteers may use the GiftsToGive telephones. Personal mobile phone use is allowed and restricted to the lobby area only.
- 10. No headphones, ear-plugs, mp3/iPod use are allowed in the factory.
- 11. No food or beverages are allowed in work areas.
- 12. Anything considered to be a weapon is not permitted on the premises. A "license to carry" does not restrict our right as a corporation to regulate the possession of weapons on our property; therefore all firearms, handguns, knives and ammunition are prohibited on GiftsToGive property.
- 13. Volunteers who smoke may only do so outside of the building. All butts must be disposed of properly.
- 14. Volunteers will not engage in any activities that may be considered a conflict of interest.
- 15. No volunteer will have any financial interest or receive any compensation or gratuities.
- 16. Volunteers will report all accidents or injuries immediately to a staff person.
- 17. Volunteers will not use any inappropriate language.
- 18. Stealing or willful damage of any property is wrong, will not be allowed, and will result in immediate removal from the mill and possible legal action.
- 19. Any questions regarding any of the above must be directed to a staff member before starting your assignment.
- 20. We make an effort to RECYCLE 100% of our office and work process waste. Before you throw anything into the trash, please ask a staff member if we recycle the item before trashing.

I have reviewed the above with a GiftsToGive Staff Person - Signed and Dated